Hello Families,

Parents have contacted me about getting a "bad Request" message in their Chrome browser. This usually means that your browser storage needs to be cleared. It is called " clearing the cache" . If you get this message when you are trying to open a Nearpod, or other program, you should clear your cache (history) in the browser. This has fixed the issue in about 95 % of the cases. Please see the directions below.
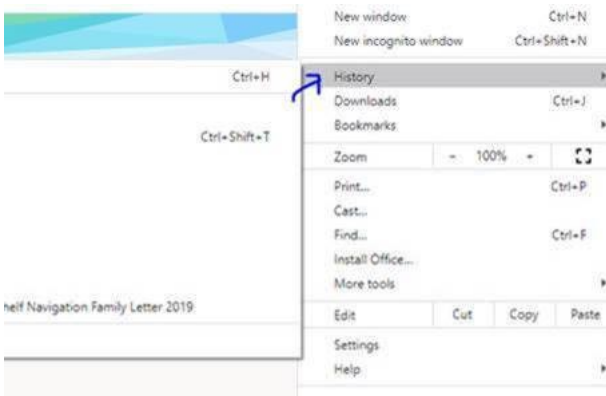
To clear the cache (history)
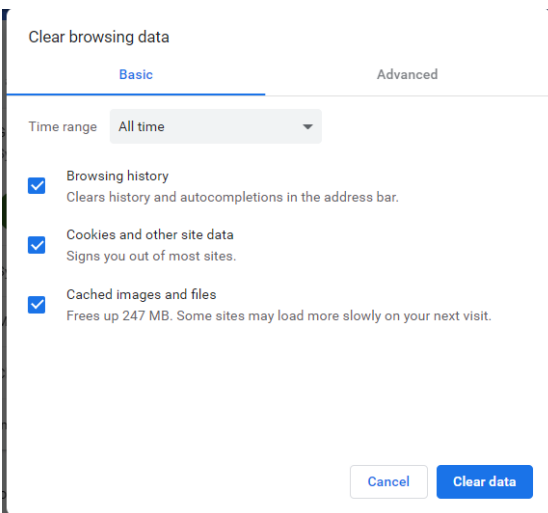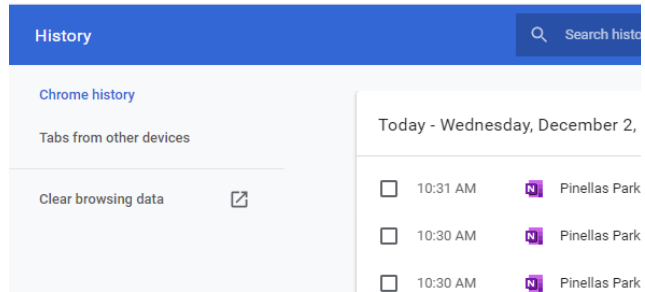
Click on Chrome browser to open

Click on the 3 dots (breadcrumbs) in the upper right hand corner of the screen
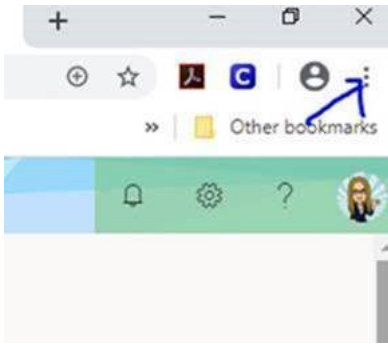
Click on History:

Click on Clear Browsing Data:

Make sure to change Time Range to All Time

Clear the data

Close the browser then restart computer and try the links again.